

## **Thank you for trusting Mr Clutch Autocentres with your vehicle**

Please take the time to read all the information below. It has been provided to help you understand why your vehicle may drive differently since the repair. If you find you have a problem please don't hesitate to contact your local Autocentre so they can investigate. For your nearest Mr Clutch Autocentre call 0800 67 67 67 or visit [www.mrclutch.com](http://www.mrclutch.com). We welcome your views and comments on our Service — should you need to contact us in writing please write to; Customer Services, Mr Clutch Autocentres Ltd, 2 Priory Road, Strood, Kent ME2 2EG.

### **Following your Clutch replacement**

After your clutch is replaced Mr Clutch Autocentres recommend a bedding-in period of 500 miles. During this period you should release the clutch gently. You will find the 'biting point' and the pressure of the clutch pedal has changed, and can be 'fierce' as it is engaged. Whilst all efforts are made to identify every potential problem, not all are apparent at the time of repair. If you find you need further assistance please contact your local Autocentre.

### **Following your Brake Replacement**

After your brake repair Mr Clutch Autocentres recommends a bedding-in period of 250 miles. You should brake gently and leave a greater braking distance as heavy braking during this time can cause damage to the friction linings, causing the brakes to squeal. You will also find that your brake pedal will feel soft and spongy but will soon return to normal. If you have had your brake shoes replaced or your handbrake repaired, your brake shoes may need time to bed into their normal operating position. In this case we recommend that you return after 250 miles to have your handbrake checked and re-adjusted if necessary.

### **Following your Gearbox replacement**

After gearbox replacement on your vehicle it is normal to find that selection of gears is tighter due to the new components installed. We recommend that after the bedding in period of 500 miles your vehicle is returned to be checked.

### **Following any replacement**

If you should find *any* problems with your vehicle following any replacement please contact your local branch immediately.

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## **Warranty terms — please read carefully**

Mr Clutch trained technicians use high quality components during repair or replacement, but faults can occur, in the event you have a problem please don't panic, simply contact your local Autocentre so that they can investigate the problem.

#### 1. Components:

- a) All our complete clutch kits are warranted against manufacturing defects for a period of two years or for 20,000 miles, whichever is sooner (from the original Invoice date). Except vehicles for commercial use i.e. Taxis, driving schools and light commercial vehicles, which carries a warranty period of one year or 12,000 miles.
- b) All our reconditioned manual gearboxes (except those detailed in 1(c) are warranted against manufacturing defects for a period of one year from the date of fitting or 12,000 miles, whichever is the sooner (from the original invoice date).
- c) Reconditioned manual gearboxes for all commercial vehicles are warranted against manufacturing defects for a period of 6 months or 6,000 miles, whichever is the sooner (from the original Invoice date),
- d) Modified vehicles could render the warranty invalid,
- e) Any other parts supplied carry the manufacturer's warranty only.

#### 2. Manual gearboxes which are repaired but not replaced have a restricted warranty applying only to those parts which have been replaced as part of the repair.

#### 3. The warranty becomes void If:

- a) The replaced component is misused.
- b) (clutches only) clutch adjustments are not carried out by a Mr Clutch Autocentre at 500, 3,000, 6,000, 12,000 miles. Please present your invoice when returning your vehicle for each adjustment.
- c) (gearboxes only) the gearbox has been used with the incorrect grade or level of oil / lubricant.
- d) A subsequent component failure is caused by other faulty parts (e.g. hydraulics, clutch forks, clutch or brake cables) which were not apparent at the time of the component replacement.
- e) A subsequent component failure is caused by other faulty parts that have been reported on your Invoice, but have not been rectified.
- f) Failure as a result of undue wear and tear.
- g) You do not produce your invoice when making a claim under this warranty.

#### 4. We accept no responsibility for any subsequent parts failure that were not apparent at the time of inspection.

#### 5. In the event of a component failure during the period of warranty;

- a) You must immediately Inform the Mr Clutch Autocentre that carried out the original replacement;
- b) It is your responsibility to return the vehicle to a Mr Clutch Autocentre for inspection / repair as soon as possible.

#### 6. If we repair or exchange the faulty part concerned, the original warranty period is not extended.

#### 7. This warranty does not affect your statutory rights.